

Turn on, Turn Off

Turn Off Water Service is a \$25.00 charge and Turn On Water Service is a \$25.00 charge. Residents may request this to avoid a possible water leak while you're out of town. Turn Off/On requests will need to be scheduled during business hours.

Final Reads

Please schedule a Final Read IF:

- If you're a tenant and moving out
- If you're an owner and are having a tenant moving in
- If you're an owner and you're selling your home

Make sure to provide a forwarding address when scheduling a Final Read for your Final Bill.

Mandatory Watering Restrictions

Mandatory lawn watering restrictions specify the days when you may water. Restrictions also apply to private wells and pumps.

Water only when needed and not between 10am and 4 pm.

Addresses that end in an odd number:

Daylight Saving s Time: Wednesday & Saturday

Eastern Standard Time: Saturday

Addresses that end in an even number:

Daylight Savings Time: Thursday & Sunday

PHONE NUMBERS

(386) AREA CODE

<u>CITY HALL</u>	<u>517-2000</u>
<u>FIRE DEPT (NON-EMERGENCY)</u>	<u>517-2010</u>
<u>POLICE DEPT (NON EMERGENCY)</u>	<u>517-2020</u>
<u>SANITATION DEPT</u>	<u>517-2000 Ext. 239</u>
<u>PUBLIC WORKS</u>	<u>517-2006</u>
<u>PUBLIC WORKS ON-CALL</u>	<u>283-1482</u>
<u>WATER DEPT</u>	<u>517-2042</u>
<u>WASTEWATER</u>	<u>517-2029</u>
<u>MAINTENANCE DEPT</u>	<u>517-2038</u>
<u>LIBRARY</u>	<u>517-2030</u>
<u>PIER BAIT SHOP</u>	<u>517-2436</u>
<u>MUSEUM</u>	<u>517-2025</u>

City of Flagler Beach Utility Department



*City of Flagler Beach
116 South 3rd Street
Flagler Beach, FL 32136
386-517-2000
Office Hours:
Monday –Friday
8AM-5PM
www.cityofflaglerbeach.com*

REVISED 10-2023

***For general inquiries, please email
UB@CITYOFFLAGLERBEACH.COM***

Utility Charges Residential Rates

Base Monthly Charges

\$39.67 Water Base (plus consumption)
\$ 3.97 10% Utility Tax on Water Base
\$25.67 Sewer Base (plus consumption)
\$23.78 Garbage Base
\$14.58 Storm Water Utility Fee
\$ 2.33 Recycle Fee

\$110.00 Total Base Charges

Water Cost

<u>Gallons Used</u>	<u>Cost Per 1,000 Gal</u>
Under 2,000	\$5.97
2,001 to 8000	\$9.36
8,001 & Over	\$11.28

Sewer Flow Cost

\$7.95 per 1000 Gallons of Water
Consumption

To check for leaks:

- Turn off all water using appliances and fixtures inside and outside your home.
- Locate your water meter at the front of your property. (Usually in plastic meter box)
- Write down the numbers showing beneath glass cover.
- Wait 20 minutes without using any water.
- Check the meter again. If the numbers have changed from the previous reading, you have a leak.

YOUR MONTHLY UTILITY BILL

All meters are read at regular monthly intervals and bills are based on actual readings. Monthly bills are prepared and calculated once per month and mailed out on the last business day of the month.

If a bill is not paid by the due date, the account shall be considered past due and a penalty of 10% shall be imposed. If the bill together with the penalty is not paid in full by the next billing date the balance due shall accrue interest at a rate of 1.5% and the amount in arrears and the new charges will appear on the subsequent bill. The total amount of charges and penalties shown on such bill with an amount in arrears must be paid by due date or service will be subject to immediate disconnection.

The service shall not be resumed until all charges and penalties are paid together with a turn-on charge.

If a customer has failed to remit a utility payment within 30 days of the due date two or more times during any consecutive 12 month period, the City shall require an additional deposit. If the additional deposit is not paid within 30 days from the date of the invoice, the City may shut off water service until such time the additional deposit is paid.

All bills are sent out on the last business day of every month and are due by the 20th of every month. If the 20th falls on a weekend or holiday the bill is due on the next business day.

Payment Options

Pay your bill by mail:

Please put your account number on check and mail to:
City of Flagler Beach
P.O. Box 70
Flagler Beach, FL 32136
(Please Do Not Staple Checks)

Drop Box:

Entrance of City Hall & Drive up Dropbox
105 S 2nd Street
Flagler Beach, FL 32136
(Please Do Not Staple Checks)

Pay your bill in person:

Utility Billing Department (back of City Hall)
116 S 3rd Street
Flagler Beach, FL 32136

Pay online:

www.cityofflaglerbeach.com

Payment over the phone:

Call 386-517-2000 and pay over the phone with a debit or credit card.

Automatic Payment Options

Checking Account:

In order to set up automatic draft from a checking account, you must fill out a form that can be picked up at City Hall or emailed at your convenience. You can also set up an E-Check online via our website.

Credit Card:

In order to set up recurring payments from a credit card, you must go to our website and set it up there:

Go to: www.cityofflaglerbeach.com

- Online Bill Pay
- Search by account number
- Click on your account
- Sign up for Recurring Payments

*Starting October 1, 2020 there is a **2.5% fee** on a Debit or credit card payment, whether you are paying online, over the phone, or in person with a card.*